



# ATHLETES' FRIENDS & FAMILY PROGRAMME TICKETING GUIDE

*Olympic Winter Games*

# OVERVIEW



**Milano Cortina 2026 Athletes' Friends and Family (AF&F) Ticketing Programme** is designed to ensure that family members and close supporters can be present at the Games.

Through the AF&F Programme, friends and family are able to purchase **up to two tickets per session** in which the athlete is competing.

Once on the **dedicated website**, friends and family can access the list of sessions and purchase the relevant tickets by entering the **Athlete's registration ID**.

# GENERAL RULES



- **Up to 2 tickets** for purchase per athlete per session in which the athlete is competing.
- Tickets are available for "Aa" and "Ap" athletes.
- Opening and Closing Ceremonies are not included in the programme.
- Sport medal ceremonies are not included when the athletes are not competing in that session.
- AF&F tickets **cannot be resold**.

# AF&F TICKET CATEGORIES

# CATEGORIES PER DISCIPLINE

<i>Alpine Skiing</i>	<b>B</b>
<i>Biathlon</i>	<b>B</b>
<i>Bobsleigh</i>	<b>A</b>
<i>Cross-Country Skiing</i>	<b>C</b>
<i>Curling</i>	<b>B</b>
<i>Figure Skating</i>	<b>B</b>
<i>Freestyle Skiing*</i>	<b>A/B</b>
<i>Ice Hockey</i>	<b>B</b>

<i>Luge</i>	<b>A</b>
<i>Nordic Combined</i>	<b>B</b>
<i>Short Track</i>	<b>B</b>
<i>Skeleton</i>	<b>A</b>
<i>Ski Jumping</i>	<b>B</b>
<i>Skimo</i>	<b>A</b>
<i>Snowboard*</i>	<b>A/B</b>
<i>Speed Skating</i>	<b>B</b>

\*Freestyle Skiing: B Cat. is for Halfpipe and Ski Cross

\*Snowboard: B Cat. is for Halfpipe and Snowboard Cross

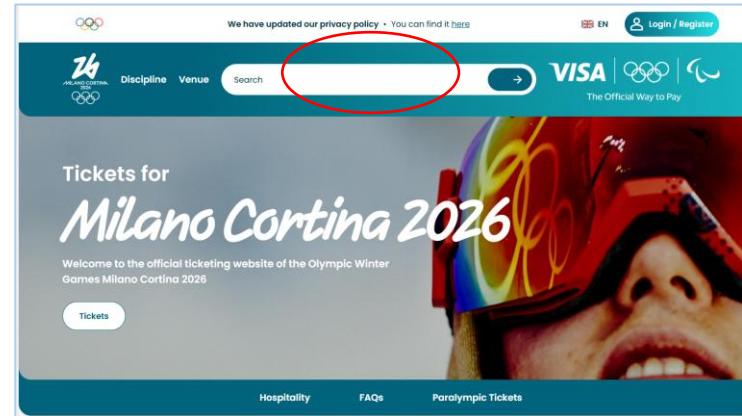
# AF&F TICKET PURCHASE JOURNEY

*Getting started: create your Ticketing Account*

# BEFORE YOU START...

To make any AF&F ticket purchase, it is mandatory to have a **ticketing account** and to download the **Tickets MilanoCortina2026 app**.

We warmly recommend creating your ticketing account in advance if you don't have it already, so you'll be ready when it's time to buy your AF&F tickets. How to do this?



1. Go to <https://tickets.milanocortina2026.org> and click on the up-right corner **Login/Register**.

You'll be able to do it also from the AF&F website provided in the following pages (*Slide 9 - 'Access AF&F Website'*).



2. You'll be redirected to the IOC registration page. The registration needs to be done by creating an **Olympic ID**. You will need to create a mandatory password and to select the country of residence. After confirming that you are over 14 years old and accepting the T&Cs, you can click on "Continue" to receive the verification code via email.



3. Once the code has been received by email and entered in the bar, the user can click "Verify".

# JUST A FEW STEPS LEFT...

You'll need to complete your Profile Page with your personal information.

Preference Center at Fan26.', and 'Not sure if you'll purchase the tickets yet? No worries, registering doesn't commit you to a purchase.'"/&gt;

### About you

Mr  Ms  Mx

First name

Surname

Date of birth  DD  MM  YYYY

Country of birth

City of birth

Fiscal code   
Example of a personal fiscal code: AAAAAA11111111. If you live outside Italy and do not have an Italian tax code, simply select your country of residence. The code EEE will automatically appear in the form, and no additional code is required.

Place of residence  Italy

Street and house number

Postcode

City

Email address  laura.lilarosa.sacconani+13@gmail.com

Mobile phone  IT (+39)   
Please provide your mobile phone number to validate your account.

### Your favourite Olympic sports

Select Category (optional)  Please select

Add more

### Your favourite Paralympic sports

Select Category (optional)  Please select

Add more

### Favourite national team

Select country/territory (optional)  Please select

Add more

### Favourite competition area

Your choices don't imply any restrictions, they simply allow you to receive more information and offers about the sports, teams, and clusters that interest you the most.

Select Area (optional)  Please select

# ...READY TO GO!

After finalizing the consent section, you're all set.

I declare that I have read the [privacy notice](#) for the processing of my personal data and:

I wish to receive - via digital-communication channels as indicated in the privacy policy - information, communications, and promotions from Milano Cortina 2026, relating to: ticket sales for the Olympic and Paralympic Winter Games, hospitality services, programme to become a volunteer or torchbearer for the Games, Fan26 community initiatives, official products and, in general, to all other Milano Cortina 2026 initiatives.

I consent  I do not consent

I wish to receive - through digital-communication channels as indicated in the privacy policy and on the basis of my preferences (through the profiling of my data) - benefits, offers and personalised communications relating to the ticket sales programme for the Olympic and Paralympic Winter Games, hospitality services, the programme to become a volunteer or torchbearer for the Games, Fan26 community initiatives, official products, and all other Milano Cortina 2026 initiatives.

I consent  I do not consent

I want my personal data, including contact details, to be communicated to the IOC, IPC, and other third parties involved in the organisation of the Olympic and Paralympic Games. The IOC, IPC, and each of the third parties will process personal data as autonomous data controllers for their own purposes (marketing and profiling, for instance) and according to their respective privacy policies.

I consent  I do not consent

I declare that I have read the Terms & Conditions and I accept (i) its contents and (ii) the receipt of official communications. I further declare that I am aware that I may have voluntary access to a dedicated section of Fan26 to access content and updates on the upcoming Games.

[Read the information on the Terms & Conditions here](#)

[I accept the T&Cs and save data\\*\\*](#)

[↑ To top](#)

Olympic Winter Games • 6 - 22 FEBRUARY 2026 | Paralympic Winter Games • 6 - 15 MARCH 2026  EN  

 Discipline Venue Search    The Official Way to Pay

# Thank you!

[Click here to go to the homepage.](#)

Your data have been saved successfully.

**Your Status**

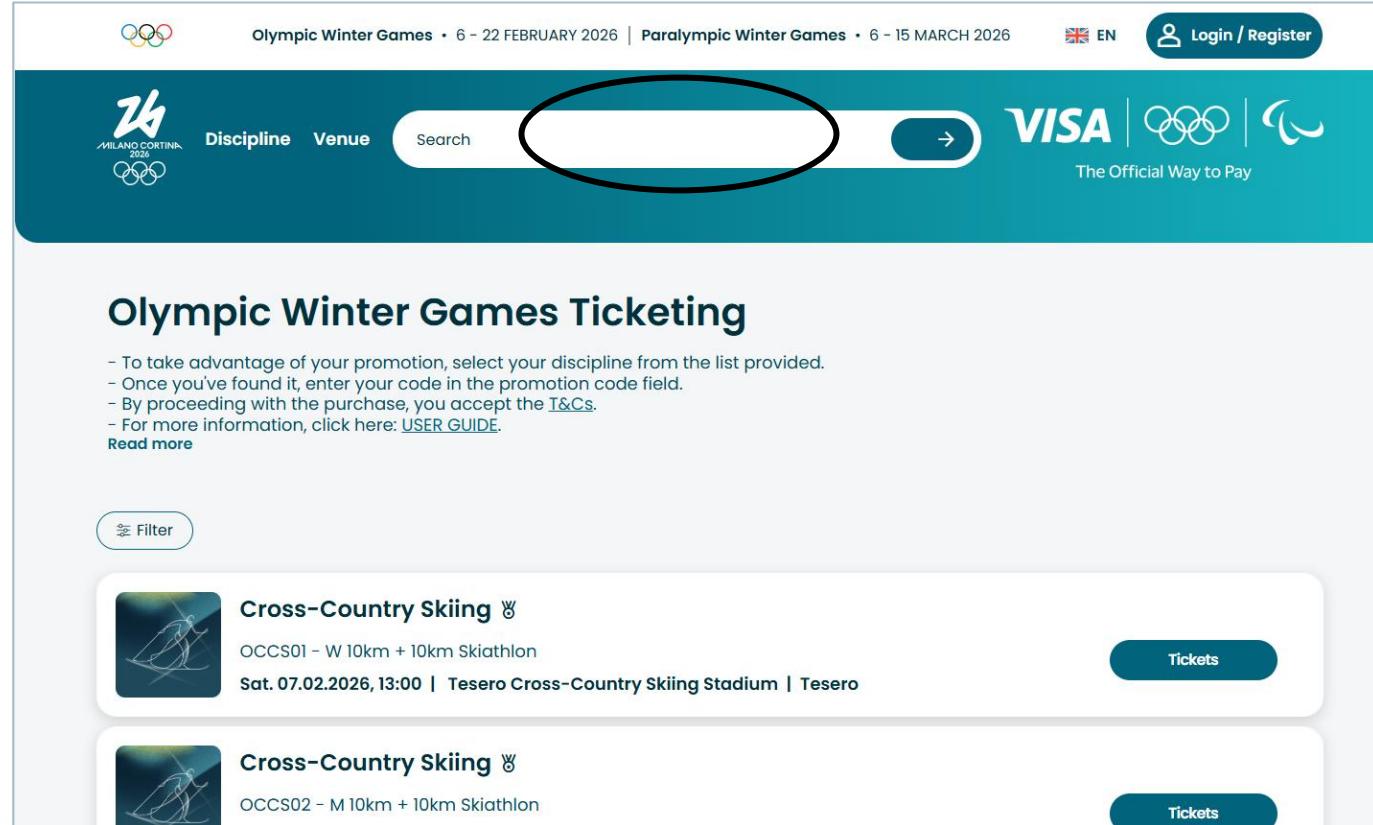
Your personal details [Update my profile](#)

# AF&F TICKET PURCHASE JOURNEY

*Now it's time to purchase your AF&F Tickets*

# ACCESS AF&F WEBSITE

Access the AF&F website through the provided URL and search for the relevant session. We suggest you log in as first step (or Register in case you haven't done it already).



Olympic Winter Games • 6 – 22 FEBRUARY 2026 | Paralympic Winter Games • 6 – 15 MARCH 2026

EN Login / Register

MILANO CORTINA 2026 Discipline Venue Search → VISA | The Official Way to Pay

## Olympic Winter Games Ticketing

- To take advantage of your promotion, select your discipline from the list provided.
- Once you've found it, enter your code in the promotion code field.
- By proceeding with the purchase, you accept the [T&Cs](#).
- For more information, click here: [USER GUIDE](#).

[Read more](#)

Filter

 Cross-Country Skiing

OCCS01 – W 10km + 10km Skiathlon

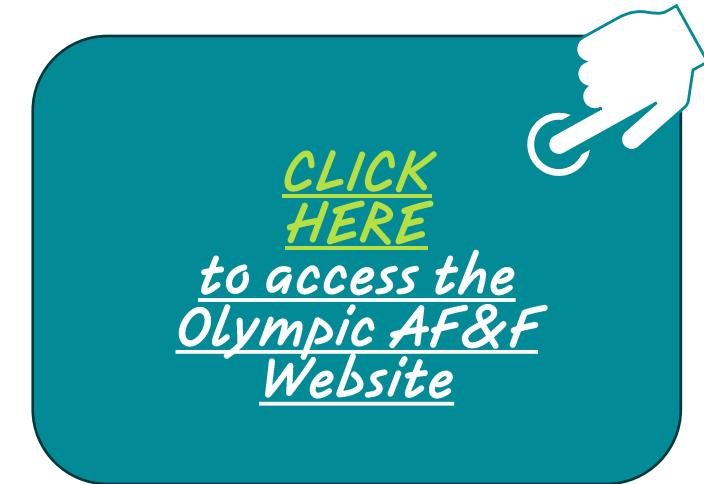
Sat. 07.02.2026, 13:00 | Tesero Cross-Country Skiing Stadium | Tesero

 Cross-Country Skiing

OCCS02 – M 10km + 10km Skiathlon

Tickets

Tickets



**AF&F Website will be active  
from 20 January 2026**



## REMINDER: LOG IN...

On the up-right corner of the AF&F website, you can log in to your ticketing account.

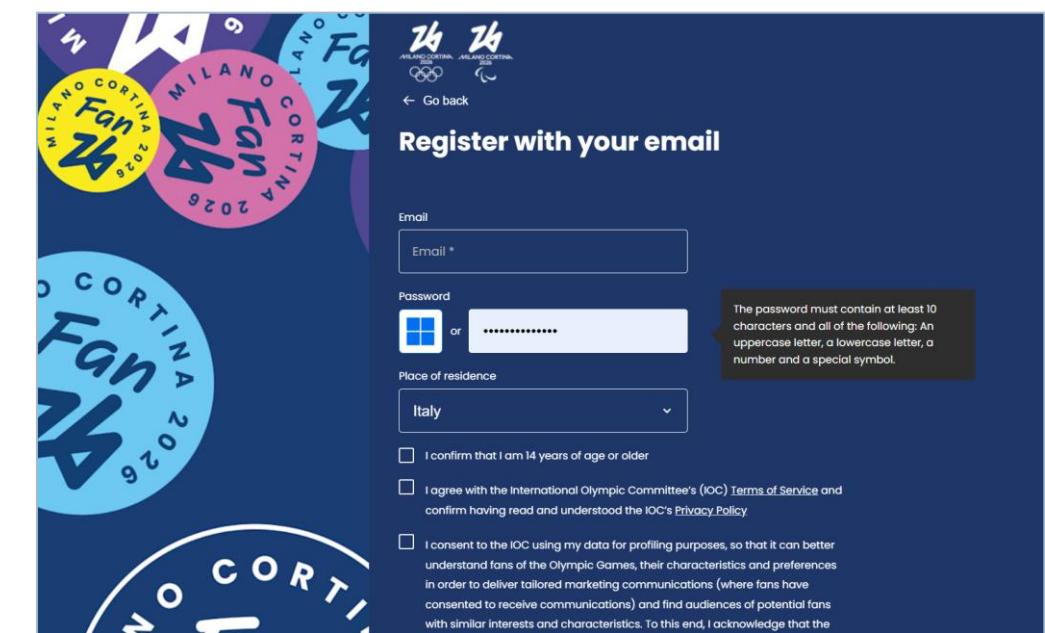


Ticketing accounts making a purchase must be validated by an **OTP (One-time password)**



## ...OR CREATE A PROFILE

If you do not already have a ticketing account, you will need to register. You can review the steps by going back to the section 'Getting Started: Create Your Ticketing Account'



# SELECT SESSION AND INSERT CODE

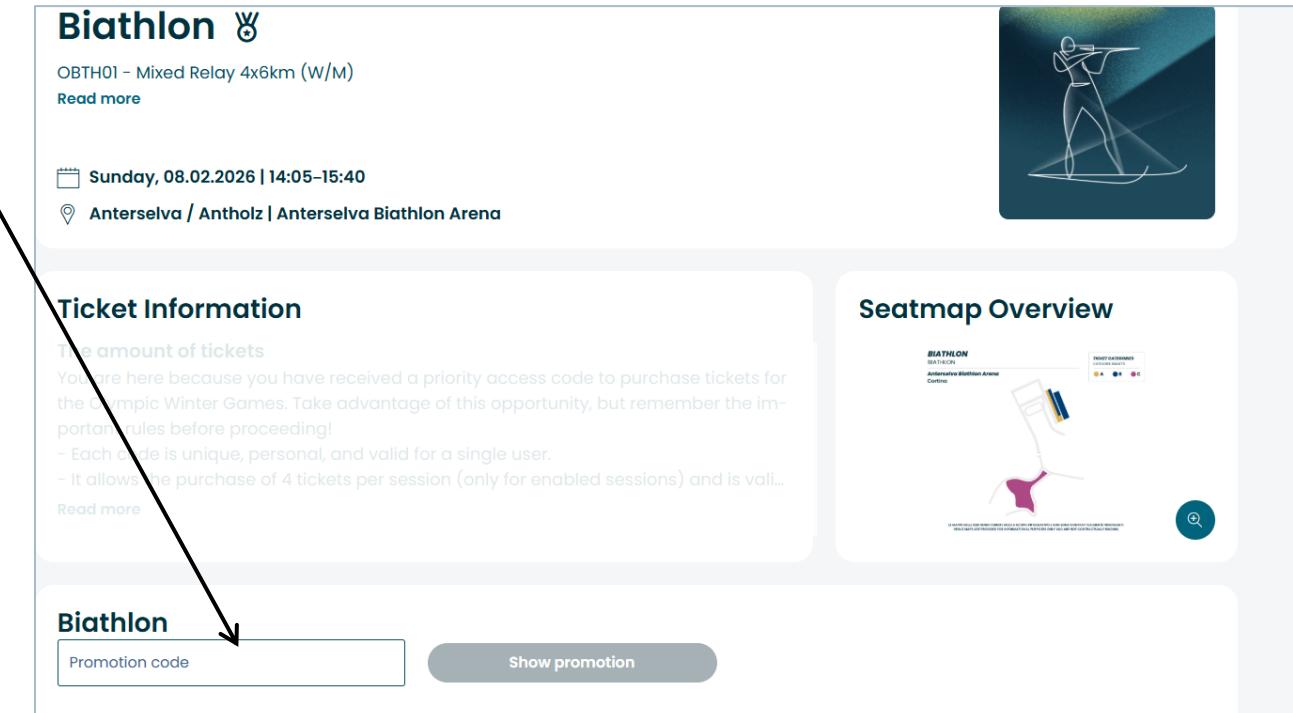
Select the session and enter the **Athlete's Registration ID**, in the "*Promotion code*" section.

The code is valid only for the sessions for which the athlete is eligible to purchase AF&F tickets.



**For progression sessions, the codes will become valid for purchasing the AF&F tickets only once the official results are confirmed.** The deadlines for purchasing tickets for these sessions are outlined in the following slides.

If you encounter any issues entering the code, please contact:  
[tickets.athletes@milanocortina2026.org](mailto:tickets.athletes@milanocortina2026.org)



**Biathlon** 

OBTH01 - Mixed Relay 4x6km (W/M)  
[Read more](#)

Sunday, 08.02.2026 | 14:05-15:40  
Anterselva / Antholz | Anterselva Biathlon Arena

**Ticket Information**

Type amount of tickets  
You are here because you have received a priority access code to purchase tickets for the Olympic Winter Games. Take advantage of this opportunity, but remember the important rules before proceeding!

- Each code is unique, personal, and valid for a single user.
- It allows the purchase of 4 tickets per session (only for enabled sessions) and is valid...

[Read more](#)

**Biathlon**

Promotion code

Show promotion

**Seatmap Overview**





# WHERE IS MY REGISTRATION-ID CODE?



**Registration-ID number** is located in the front part of your **printed accreditation**, above the QR code.

It consists of 8 characters (e.g., 00022222).



Please note that you should not use your accreditation number as a reference. The accreditation number is located on the back of the pass and must not be used for this purpose.



## Front



## Back

# SELECT TICKETS

## TEST Skeleton

TESTOSKN - Test session

[Read more](#)

Thursday, 12.02.2026 | 09:30-11:50

Cortina | Cortina Sliding Centre



### Ticket Information

**Please Note**

- The competition schedule may be subject to changes. Milano Cortina 2026 disclaims any responsibility regarding changes to the competition schedule.
- Please note that if you are unable to select a ticket for the chosen session, it may be temporarily unavailable for purchase...

[Read more](#)

### Seatmap Overview



## TEST OSKN - Athletes Friends & Family

Promotioncode

AFF9 ✓

[Choose another promotion](#)

**Category A** ⓘ

Reduced Price - AFF Early Bird

€ 40.00

0 Tickets, € 0.00

Once the code has been entered, the available tickets will be displayed. Select and **add up to two tickets** to the shopping cart.

! You'll need to log in before you can access the shopping cart.

### Login required

Please login in order to add tickets to your shopping cart. You can only purchase a limited amount of tickets.

[Login](#)



# SELECT TICKETS

If you are unable to select tickets for a chosen session, it may be due to one of the following reasons:

- ✓ The two tickets have already been purchased.
- ✓ The session date or time is currently being updated.
- ✓ The athlete is not eligible for that session.
- ✓ The official results have not yet been reflected on the website (Codes still to be activated)

## *Important reminder*

sessions that depend on prior results are referred to as **Result-Based Sessions** in the following slides. AF&F tickets may only be purchased once the preceding session has concluded.

Athlete's registration IDs, required for ticket orders, will be activated only after the preceding related session has concluded and the results have been integrated into the AF&F Website.

Athlete's registration ID is valid only if the athlete has advanced to that session.

The purchase deadlines for these sessions are outlined in the subsequent slides.

# CHECKING-OUT



The screenshot displays the official ticketing website for the Milano Cortina 2026 Winter Olympics. The top navigation bar features the 'Milano Cortina 2026' logo and the 'Official Way to Pay' logo. The main content area shows a 'Shopping Cart' with the following details:

**Shopping Cart**  
2 tickets, € 82.40

**Make your Winter Games unforgettable and add a souvenir to your digital tickets!**

**Souvenir Tickets**

Item	Price
2 x TEST Skeleton	€ 80.00
Thursday, 12.02.2026, 09:30 Cortina, Cortina Sliding Centre	
Category A, Reduced Price - AFF Early Bird	€ 40.00
Category A, Reduced Price - AFF Early Bird	€ 40.00

**delete tickets**

**Souvenir Tickets** Only € 2.99 per ticket **€ 5.98**  
Total (incl. taxes)

**Add a Souvenir Ticket**

Make your Winter Games unforgettable and add a souvenir to your digital tickets. The special moments need to be remembered!

**Back to Shop**

**Milano Cortina 2026 Official Ticketing**

Once you've added the tickets to your Shopping Cart, you'll be directed to the check-out process, which then follows the same steps as a standard ticket purchase journey.

# CHECKING-OUT

You'll need to check and confirm or update your personal information...

Your tickets are still available  
Reservation time: 27:36 Min.

**Delivery Method**  
Biglietti Digitali - test STG  
€ 0.00

How will I receive my digital tickets?  
You will receive an email with the order confirmation. You will be able to see your tickets on the ticketing app from December 2025 by logging in with your email. Please note that all the tickets are digital.

**Your info**

Mr  Ms  Mx

First name: D

Surname: G

Date of birth: DD . MM . YYYY

Country of birth:

City of birth:

Fiscal code: EEI

Example of a personal fiscal code: AAAAAATIATIATIATI. If you live outside Italy and do not have an Italian tax code, simply select your country of residence. The code EEI will automatically appear in the form, and no additional code is required.

Place of residence: Germany

Street and house number:

Postcode:

City:

Email address: danielle.gorger@eventim.de

Your email address is required in case of possible queries and for sending the order confirmation. Furthermore your data will be used for sending you various information and service mailings as well as general newsletter via email. If you wish to change your email address, you can do this in your user profile.

Mobile phone: DE (+49) \_\_\_\_\_

Please provide your mobile phone number to validate your account.

Show Summary

...and you'll be prompted to personalize your tickets.

Your tickets are still available  
Reservation time: 23:35 Min.

**Personalise your tickets**

Milano Cortina 2026 requires ticket personalization. Therefore, it is possible to enter all names now and, if necessary, modify them later via the app - proceed with the purchase without entering names and personalize the tickets later via the app. In this case, the tickets will be automatically personalized with your details. It is recommended not to leave blank spaces, not to reverse LAST NAME and FIRST NAME, not to enter special characters, and to provide truthful and non-repeated information. ⓘ

**Summary**

3 x TEST STG1 Ice Hockey € 180.00  
Thursday, 05.02.2026, 12:10  
MILANO, Milano Rho Ice Hockey Arena

2 x TEST STG1 Biathlon ⚡ € 400.00  
Sunday, 08.02.2026, 14:05  
ANTERSELVA,

2 x TEST STG1 Alpine Skiing ⚡ € 440.00  
Sunday, 08.02.2026, 02:30  
CORTINA, Tofane Alpine Skiing Centre

Delivery costs: free  
Ticket vouchers: -€ 100.00

**Category B, Intero GP Standard**  
Surname: \_\_\_\_\_  
What is the surname?  
First name: \_\_\_\_\_  
What is the first name?

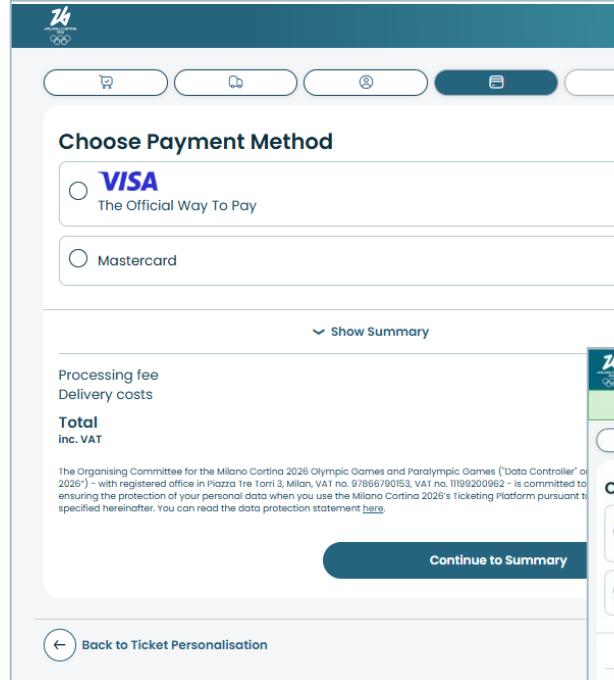
**Category B, Intero GP Standard**  
Surname: \_\_\_\_\_  
What is the surname?  
First name: \_\_\_\_\_  
What is the first name?

Total: € 920.00  
Inc. VAT

It's required to personalize the tickets with the attendees' names at this stage, though you can still update them in the app later if needed. **Under Italian regulations, each ticket must be personalized with the full name (as it appears on the ID document) of the person who will use the ticket.**



# CHECKING-OUT



The screenshot shows a 'Choose Payment Method' screen. It features two radio button options: 'VISA The Official Way To Pay' (selected) and 'Mastercard'. Below the options are buttons for 'Show Summary' and 'Continue to Summary'. At the bottom, there is a 'Back to Ticket Personalisation' link. The background shows a blurred view of the ticketing platform's interface.



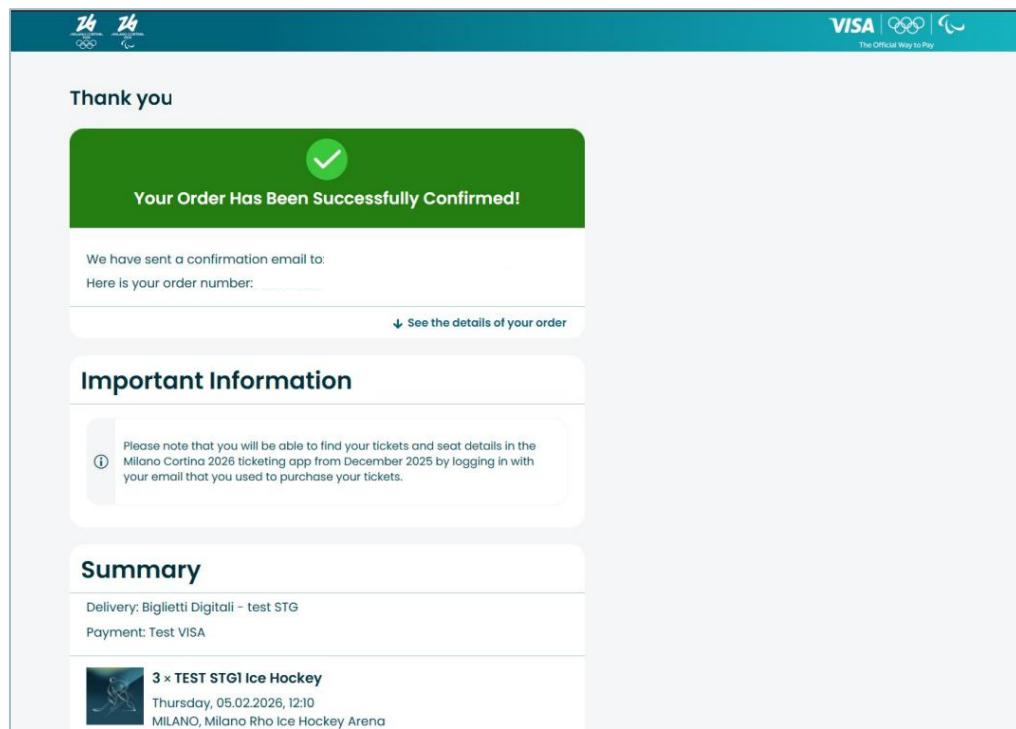
The screenshot shows the same 'Choose Payment Method' screen as the desktop version, but it is displayed on a mobile device. The layout is identical, with the 'VISA' option selected and the 'Mastercard' option available. The background shows a blurred view of the ticketing platform's interface.

Payment can be made using a valid payment card\*. VISA is the official and preferred method of payment. Remember to check the validity of your bank card and its payment limit.

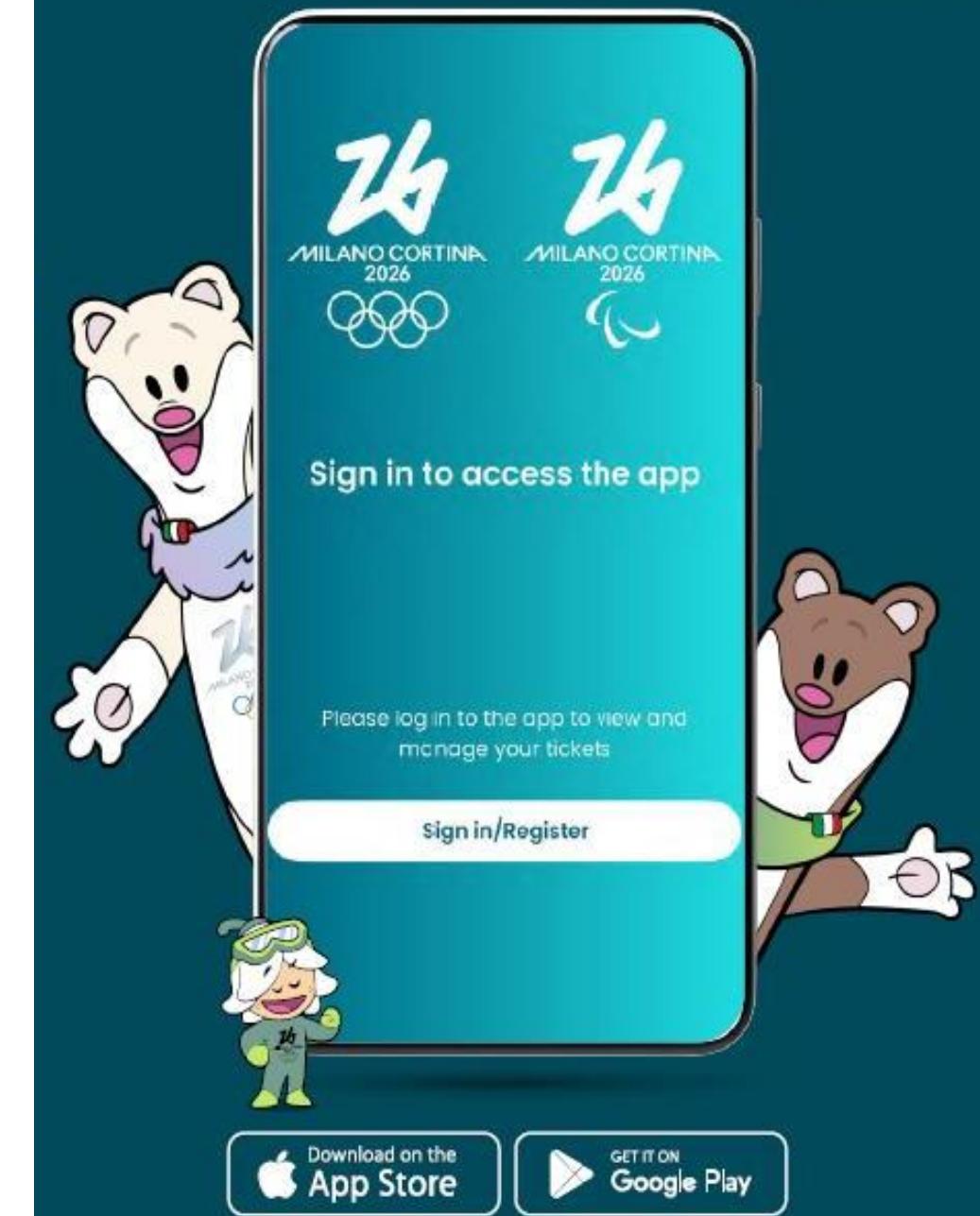
**We recommend checking with your bank before traveling to ensure your payment can be processed without issues.**

\*Visa and Mastercard debit and credit cards are the only payment methods allowed.

# TICKETS MILANOCORTINA2026 APP



Please download the **Tickets MilanoCortina2026 app** and use the same credentials of your ticketing account. As soon as the order is confirmed, tickets will be delivered directly to your ticketing app. The QR code for venue entry will be shown 24 hours before the session.





DOWNLOAD THE APP AND  
**MANAGE YOUR  
TICKETS!**



SCAN THE QR CODE AND  
DOWNLOAD THE APP



*to learn how to use the app*



# CLOSING RECOMMENDATIONS



For assistance with wheelchair or special needs tickets please contact Milano Cortina 2026 at  
[tickets.athletes@milanocortina2026.org](mailto:tickets.athletes@milanocortina2026.org)

## *Reminders for a smooth ticketing process*

- **Create a ticketing account** before attempting to purchase.
- **Download the official ticketing app**
- **Verify your bank/payment settings** in advance to avoid any issues during the checkout process.
- Should you encounter problems, please contact [tickets.athletes@milanocortina2026.org](mailto:tickets.athletes@milanocortina2026.org)

# AF&F TICKET PURCHASE DEADLINES

# OLYMPIC PURCHASE WINDOWS



## *Preliminary Rounds & Non-result-based Sessions*

**Available:** from 20 January 2026

**Until:** 12:00 PM (Noon) the day before the session.

## *Result-Based Sessions*

**Available:** after results are confirmed and codes activated

**Until:** Deadlines for each discipline are listed in the table in the next slide. Check carefully for any exceptions.

The competition schedule may be subject to change.

# OLYMPIC PURCHASE WINDOWS

## Result-Based Sessions



DISCIPLINE	PURCHASE DEADLINE FINAL TIME BY WHICH TICKETS CAN BE BOUGHT	EXCEPTIONS
<i>Bobsleigh</i>	11 AM on the <b>day of</b> the session	OBOB08: 6 PM on the <b>day before</b> the session
<i>Curling</i>	10 AM on the <b>day of</b> the session	OCUR14 & OCUR41: 4 PM on the <b>day of</b> the session OCUR46: 6 PM on the <b>day before</b> the session
<i>Figure Skating</i>	11 AM on the <b>day of</b> the session	
<i>Freestyle Skiing</i>	6 PM on the <b>day before</b> the session	
<i>Ice Hockey</i>	10 AM on the <b>day of</b> the session	OIHO45 & OIHO46: 8 PM on the <b>day before</b> the session
<i>Luge</i>	10 AM on the <b>day of</b> the session	
<i>Short Track</i>	6 PM on the <b>day before</b> the session	
<i>Skeleton</i>	10 AM on the <b>day of</b> the session	
<i>Snowboard</i>	11 AM on the <b>day of</b> the session	OSBD14 & OSBD15: 6 PM on the <b>day before</b> the session
<i>Speed Skating</i>	6 PM on the <b>day before</b> the session	

The competition schedule may be subject to change; therefore, purchase deadlines could be adjusted accordingly.

# THANK YOU

